

## Emirates Air Line Announcements

### 1. Announcements in-cabin- Automated

#### Start of Journey

- *Welcome aboard Emirates Air Line. We will be reaching a cruising altitude of up to 295ft. For your safety and comfort we request that you remain seated at all times. Thank you and enjoy the flight.*

#### End of Journey- North

- *Goodbye and thank you for flying Emirates Air Line. Please take all your personal belongings with you. We hope you enjoy your time North of the river.*

#### End of Journey- South

- *Goodbye and thank you for flying Emirates Air Line. Please take all your personal belongings with you, we hope you enjoy your time in South of the river.*

### 2. Announcements in-cabin- Initiated by the operator depending on circumstance

- *From time to time it is necessary to stop the Emirates Air Line to allow guests to board or alight. We will resume your flight shortly. Thank you for your patience.*
- *We are currently correcting a minor technical fault and hope to resume your flight as soon as possible. We will keep you updated. Thank you for your patience.*
- *The Emirates Air Line has been stopped to allow us to attend to a guest who is in need of attention and we will be resuming your flight shortly. We will keep you updated. Thank you for your patience.*
- *Due to the windy conditions you may experience turbulence. For comfort reasons we may reduce the operating speed of the Emirates Air Line. This is normal and there are no reasons to be concerned. Please remain seated at all times.*
- *Please ignore the previous message. This was sent in error. The system is operating normally and we apologise for any confusion caused.*
- *Please do not use the emergency intercom unless there is a genuine emergency. If you have already pressed the button and are waiting for assistance, we will answer you shortly.*
- *Please remain seated at all times so that you do not affect the operation of the Emirates Air Line. Your behaviour is being monitored and recorded on our CCTV system.*
- *Please be reminded that for safety reasons, the drinking of alcohol or smoking during the flight is strictly forbidden.*
- *Thank you for your understanding.*
- *As a result of continuous inappropriate behaviour in this cabin, we have arranged for our security team to meet you at the end of your flight.*

3. Announcements in-terminal- Initiated by the operator depending on circumstance

- *Due to planned engineering works, there are currently no flights on the Emirates Air Line. We apologise for any inconvenience caused. Please speak to a member of staff should you require any further assistance.*
- *Due to a security alert, there are currently no flights on the Emirates Air Line. We apologise for any inconvenience caused. Please speak to a member of staff should you require any further assistance*
- *Due to a security alert this terminal is now closed, please leave immediately via the nearest exit*
- *Due to a fire alert this terminal is now closed, please leave immediately via the nearest exit*
- *Due to adverse weather conditions, there are currently no flights on the Emirates Air Line. We apologise for any inconvenience caused. Please speak to a member of staff should you require any further assistance.*
- *Due to the hot weather conditions we recommend that passengers carry a bottle of water with them on to the Emirates Air Line.*
- *Due to overcrowding this terminal is temporarily closed. We apologise for any inconvenience caused*
- *For your safety & security, closed circuit television is in operation at all times within this terminal and in all cabins.*
- *Please keep all your personal belongings with you at all times.*